# Newtec

## M6100
## MDM6100
## MDM6000
## MCD6000

### QUICK START GUIDE

## Box Content

| Item | Quantity |
| --- | --- |
| Device | 1 |
| Slider Kit | 1 |
| Power Cable | 1 |
| QDR-report | 1 |
| Soft Copy Documentation | 1 |
| Hard Copy Documentation (optional) | 1 |

## Slider Kit Content

| Material in the box | Required tools |
| --- | --- |

1x LEFT (A)

(B) 1x RIGHT
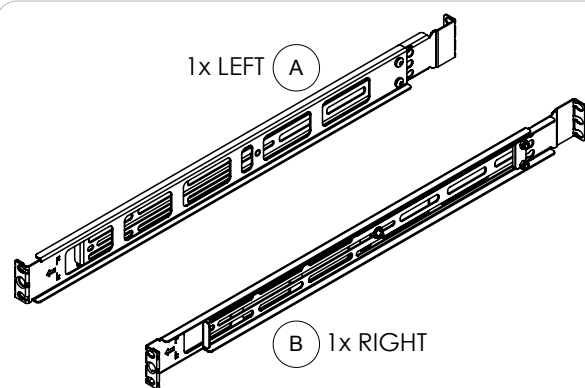
- Hex Key size n°3
- Hex Key size n°4
- Pozi screwdriver Size 3 (min size 2)

(C) 2x    (D) 2x    (E) 4x    (F) 2x    (G) 10x    (H) 8x    (I) 8x
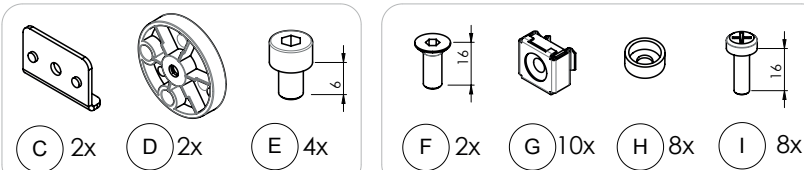
## Safety & Cautions

⚠ Please read the Safety & Cautions section of the User Manual (available on **www.newtec.eu/support/documentation**) before you install and use this equipment.

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## Rack Mounting Instructions

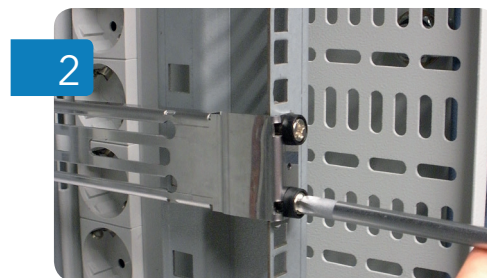⚠ These instructions are valid for a standard 19" rack, using 3 mounting holes per rack unit (1U).
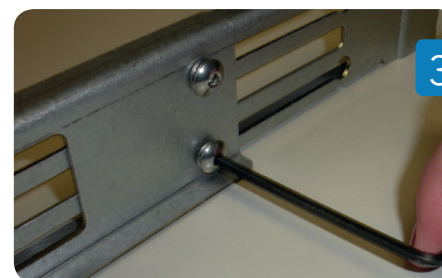
### INSTALL THE SLIDERS AND DEVICE INTO THE RACK
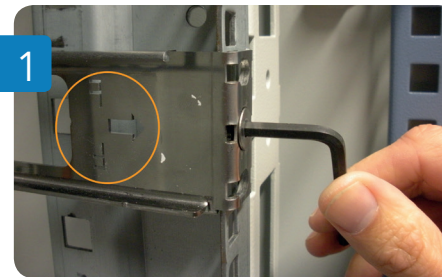
**1**
- Insert cage nuts (G) into the rack, six on the front and four on the rear of the rack.
- Mount the front of the sliders (A & B) onto the rack with sunk head screws (F), using a hex key N° 4.

**2**
- Mount the rear of the sliders onto the rack using a Pozi screwdriver N° 3, using the rack mount screws (I) and washers (H).

**3**
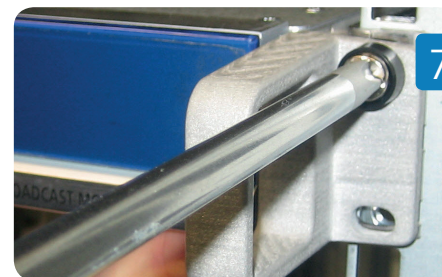- Fix the length of the sliders by using a hex key N° 3.
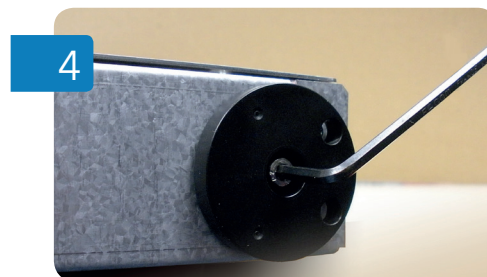
**4**
- Place and fix the sliding wheels (D) with two socket cap screws (E) on the left and right rear of the device by using a hex key N° 3.

**5**
- Mount the support bracket (C) on the left and right front of the device with two socket cap screws (E) using a hex key N° 3.
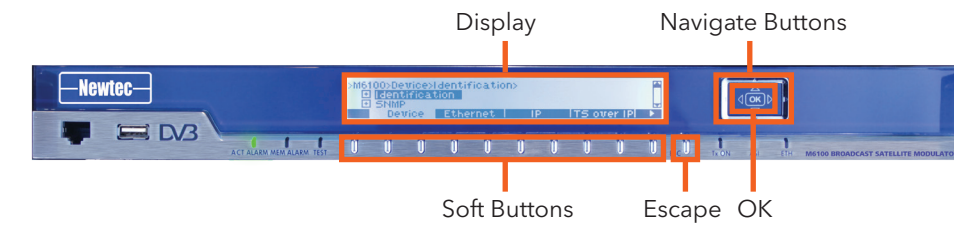
**6**
- Place the sliding wheels onto the sliders and slide the device into the rack.

**7**
- Mount the brackets onto the rack by slightly lifting the device and inserting the remaining screws (H & I) using a Pozi screwdriver N° 3.

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## Configure your Device

### SET THE MANAGEMENT IP ADDRESS

Display    Navigate Buttons

Soft Buttons    Escape    OK

- Insert the power cable to start the device.

⚠ The only way to shut down the device is to disconnect the power cable from the power connector. Therefore make sure that the power cable is accessible and not obstructed when the device is operational.

- Wait for the menu tree to display.
- Select **Mgmt Itf** from the corresponding soft button.
- Navigate to **IP Address**.
- Press **OK** (to unfold the branch).
- Navigate to **Mgmt1**.
- Press **OK**.
- Navigate to IP Address/prefix and press **OK**.
- Use the **Soft Buttons** to enter a new IP Address/prefix.
- Press **OK** to confirm the setting.
- Now connect the Ethernet cable to Mgmt1 on the back panel.
- Now you can access the device from a management PC.

### SET DATE AND TIME

- Select **Device** from the corresponding soft button.
- Navigate to **Date and Time**.
- Press OK (to unfold the branch).
- Navigate to **Date or Time** and press **OK**.
- Use the navigation down button to display numerical values.
- Use the **Soft Buttons** to enter a new Date or Time.
- Press **OK** to confirm the settings.

### CONFIGURE AND SAVE

You can configure settings using the Front Panel, the Graphical User Interface (GUI) or the Command Line Interface (CLI).

⚠ Please save to fix your configured settings.

To save settings via the Front Panel:
- Use the Soft Button Arrow and navigate completely to the right of the root menu pane and select **Actions**.
- Navigate to **Device Configuration Save** and press **OK**.
- Select the configuration file name and Press **OK** to save the configuration.

To configure and save settings via GUI and CLI, please refer to **www.newtec.eu/support/documentation**

# Register your Care Pack now!

Thank you for choosing Care Pack.

By registering your Care Pack on **www.newtec.eu/support** and telling us who the end user of the unit is, we will be able to provide valued Care Pack support. Moreover the end user will receive an early notification on availability of new Software updates/upgrades.

# How to order a Care Pack?

Care Pack is to be ordered as a service option along with your Newtec equipment.
In case you don't have the Care Pack option on your equipment, you can still order it up to six months after purchase date.

| Software Upgrades Service |
| Fast Repair Service |
| 15 Business Days |
| Fast Priority Technical Support |
| 4 Business Hours |
| Extended Software Warranty |
| Extended Hardware Warranty |
| eSupport |
| CARE PACK Enhanced 3 Year |

| Repair Service |
| 25 Business Days |
| Priority Technical Support |
| 1 Business Day |
| Extended Software Warranty |
| Extended Hardware Warranty |
| eSupport |
| CARE PACK Basic 3 Year |

| Hardware Warranty |
| eSupport |
| Standard Warranty 1 Year |

To order a Care Pack, please contact your Account Manager.

# Need Additional Services?

Newtec offers higher levels of support (also on top of Care Pack) in order to meet your services requirements (e.g. 24/7 technical support, assistance for configuration or advanced hardware replacement).
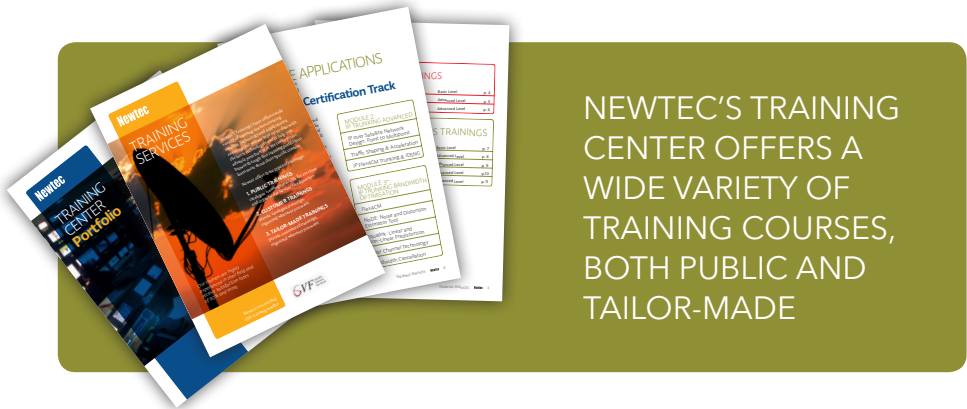
**Care Plan** is a customized service contract protecting your installed base.

Information and pricing for service contracts can be provided on request on care@newtec.eu

# Manuals

To obtain the latest device manuals, application notes and other product documentation, please refer to **www.newtec.eu/support/documentation**

# Training

NEWTEC'S TRAINING CENTER OFFERS A WIDE VARIETY OF TRAINING COURSES, BOTH PUBLIC AND TAILOR-MADE

Newtec's training programs are designed to keep you up-to-date on the latest Newtec products and technologies and have the confidence and experience to install, configure, manage and troubleshoot our equipment.

## TRAINING CALENDAR

For a list of public trainings, please refer to **www.newtec.eu/services-training**

For pricing of tailor-made trainings or on-site training, please contact **training@newtec.eu**

# Technical Support

## CONTACT CUSTOMER SUPPORT

Newtec provides you with the expert technical support through our Business Partners and our Support Centers worldwide.

If you encounter any issue on a product or you have a technical question, please contact our Business Partner or use our Service Desk tool **customersupport.newtec.eu**

## DIAGNOSTIC REPORT

For effective support Newtec advices you to generate a diagnostic report out of the equipment and provide it when raising a ticket to Customer Support.

For the procedure please refer to: **www.newtec.eu/support**

## HOW TO UPGRADE THE SOFTWARE?

For the procedure please refer to: **www.newtec.eu/support**

## HOW TO OBTAIN A SOFTWARE OR CAPABILITIES UPGRADE?

To obtain a software or capabilities upgrade, please contact your Account Manager.

# Get More Out of Your Equipment

The understanding of your application in combination with our products leads to reliable and cost-efficient solutions.

## APPLICATIONS

Visit: **www.newtec.eu/applications** for our full application range.

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| Europe | North-America | South-America |
|---|---|---|
| Tel: +32 3 780 65 00 | Tel: +1 203 323-0042 | Tel: +55 11 2092 6220 |
| Fax: +32 3 780 65 49 | Fax: +1 203 323-8406 | Fax: +55 11 2093 3756 |
| **Asia-Pacific** | **China** | **MENA** |
| Tel: +65 6777 22 08 | Tel: +86 10-823 18 730 | Tel: +971 4 390 18 78 |
| Fax: +65 6777 08 87 | Fax: +86 10-823 18 731 | Fax: +971 4 368 67 68 |